This project sought to eliminate inequities of fully virtual legal, healthcare, and social services through the creation of pop-up navigation centers that provided weekly services throughout Essex County, New Jersey.

**PROJECT OBJECTIVES**

- **Equitable** access to virtual and in-person services
- **Effective** service delivery within healthcare, legal, housing, and social service systems
- **Authentic** provider partnerships to strengthen system integration

**PROJECT OUTCOMES**

- **Two** strategic planning meetings brought together government and nonprofit agencies to build process
- **Six** outreach events were held throughout Newark at local shelters, public parks, and a major transit hub
- **Two** Newark Municipal Court “pop-up” court dates were conducted at community-based locations

**PROJECT IMPACT**

We provided services to **84 people**

The most requested service area was **housing services**

Legal matters spanned **22 jurisdictions**

Cross-sector agencies and community partners represented over **20 contributors**

**Services Requested**

- **Healthcare**: 36
- **Housing**: 70
- **Other Benefits**: 25
- **Identification**: 27
- **Health Insurance**: 12
- **Legal Services**: 48

"COVID kept a lot of providers remote, but there is special momentum that is created by bringing providers together onsite into a one-stop shop."

— Ashley Hill Trotter, Director of Strategic Partnerships, Bridges Outreach, Inc.
KEY TAKEAWAYS

**LESSON #1** Court presence in the community (directly or via partnership) reaches people with open matters and increases trust and transparency

**LESSON #2** Cross-sector relationships are especially fruitful and enhance connections to service providers in a more streamlined way

**LESSON #3** Efficient planning with a multi-disciplinary team organizes the response to individuals’ needs which improves legal, health, and housing outcomes

**LESSON #4** Working with community members to build awareness of available resources, particularly current or former service consumers, enhances legitimacy

"You need more people that have lived the experience or are still living the experience to say [to participants] 'Hey, you need to come out.' We've both been in a state of homelessness. People knew us and when we said 'come out, this is to benefit you,' people trusted us." — Theresa Pringle, Pringle Pit Stop

SHARING INFORMATION

**WORKSHOPS**
JUL-AUG 2021
- National-facing webinar highlighting research and best practices at the nexus of legal, housing, and health care systems.
- Strategic interactive session for teams looking to implement similar collaborative initiatives.

**TOOLKIT**
Public-facing guide designed to help jurisdictions develop their own initiatives

**WHITE PAPER**
Public-facing guide that details outcomes and lessons learned from the project

WHAT’S NEXT

1. The Newark Public Library, which hosted a virtual court date where participants came in person to connect to the court over Zoom, is continuing to host virtual court sessions.
2. The HHJ team is integrating its model into the Essex/Newark CEAS/CoC to facilitate additional outreach events.
3. Community chaplains from University Hospital expressed interest in continued trainings for their staff regarding how to best advise clients navigating the emergency and permanent housing systems.

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