

NEW YORK STATE YOUTH COURT CONFERENCE

APRIL 8, 2010 - ALBANY, NY

Measuring Success

Strategies for successful program evaluation and data management

Handouts (by presenter):

- *Rachel Swaner, Research Associate, Center for Court Innovation*
 - Measuring Success: Youth Court Program Evaluation and Data Management PowerPoint

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Measuring Success: Youth Court Program Evaluation and Data Management

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Components of a Logic Model

- **Resources** – the materials, assets, and capital used by the program
 - Examples: money, staff, equipment, community partners, facilities, curricula, time.
- **Activities** – the work and tasks that the program does with the available resources
 - Activities are the essential, recurring components of your program that must be done in order to obtain your intended results

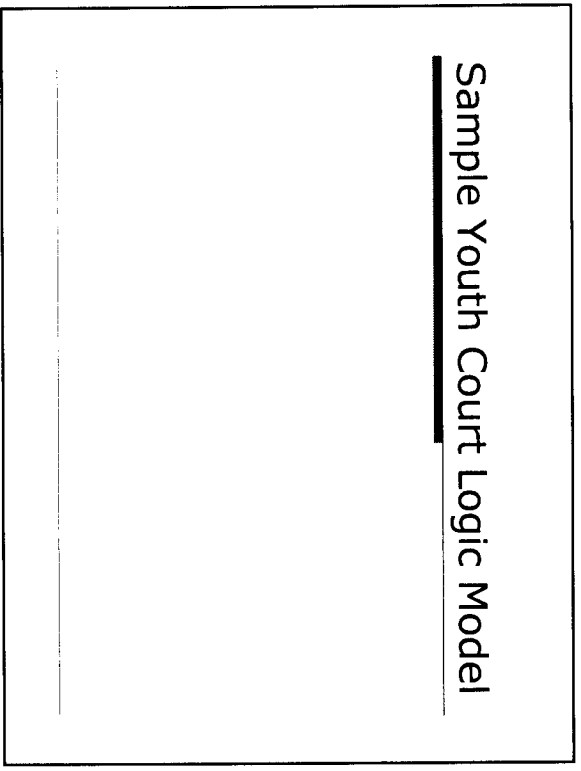
Logic Model

- What is a logic model?
 - A tool used to describe your program's theory of change: explaining the flow of materials and processes to produce results desired by your organization or program.
- What can logic models be useful for?
 - Planning and designing a program
 - Targeting and clarifying goals
 - Creating outcomes for evaluation
 - Describing program to funders and other stakeholders

Components of a Logic Model

- **Outputs** – the tangible results of the activities, typically accounted for quantitatively and do not necessarily indicate program success
 - Examples: # of students who participated, # of training sessions, # of hearings held
- **Outcomes** – the impacts the program has as a result of its activities and outputs
 - Short-term: increased awareness or knowledge
 - Medium-term: change in behavior or policy
 - Long-term: improved overall social, economic, or environmental conditions
- **Measurements** – how you will track or measure whether you have achieved your intended outcomes

Sample Youth Court Logic Model



Your Youth Court Logic Model

- Where would you expand?
- What additional activities would you include?
- What are other goals that you have that aren't represented here?

Sample Member Survey

- Distributed as a pre-post instrument
- Can be used to track changes in members' attitudes about the police, the court, and laws
- Measures of feelings of efficacy and civic engagement
- Future plans
- What else would your program look at?

Sample Respondent and Parent/Guardian Survey

- Distributed immediately following hearings
- Designed to measure:
 - Feelings of procedural fairness
 - Satisfaction with hearing and outcome
 - Attitude towards Youth Court

Respondent Tracker

- Key performance measures to track for each case:
 - Respondent's name and date of birth
 - Date of hearing
 - Referral source
 - Offense category
 - Sanction assigned
 - Compliance - whether or not the respondent fulfilled the requirements of his or her sanction (e.g., community service hours completed, apology letter written, etc.)
- Case status

Any questions?
