

Visit Schedule

The Department of Correction (DOC) posts the visit schedule on their website – go to nyc.gov/doc, click “Visit an Inmate,” and then click “Visit Schedule” you can also call: (718) 546-1500. **Visits are not allowed on Mondays and Tuesdays.** On Fridays, everyone is allowed visitors. Other days visits are offered based on first letter of last name of the incarcerated individual (A-L or M-Z). On Wednesdays and Thursdays, visits are offered from 1:00 pm until 8:00pm. Friday through Sunday, visits are offered 7:00am until 2:00pm.

- **NO Visits Monday and Tuesday**
- **Weds, Thurs: Visits between 1:00pm – 8:00pm. Either Last Names A-L or M-Z will be offered visits, make sure to check the visit schedule online at nyc.gov/doc or call (718) 546-1500.**
- **Friday: Everyone can visit! Visits from 7:00am – 2:00 pm**
- **Sat, Sun Visits Run from 8:00am until 2:00pm. Either Last Names A-L or M-Z will be offered visits, make sure to check the visit schedule online at nyc.gov/doc or call (718) 546-1500.**

DOC Dress Code

DOC's visitor dress code is online at nyc.gov/doc. As a general rule, **avoid clothes that are tight fitting, revealing, have offensive words or symbols, and clothes with bright colors that might be associated with gangs.** Bobby pins may set off the metal detector, and DOC may ask to search head wraps. DOC requires that everyone wear undergarments such as a bra and underwear. DOC staff may check your waistline to see if you are wearing undergarments. If DOC claims you are violating the dress code, they will provide you with an oversized green shirt to wear over your clothes. If you refuse to wear the shirt you may be denied a contact visit, or denied your visit altogether.

- **No tight fitting or revealing clothes.**
- **No bright colors/symbols that could be associated with gangs**
- **DOC may ask you to wear a cover-up shirt, and may deny your visit if you refuse.**

Visiting From Out of State

Normally visits last one hour, but if you are visiting from out-of-state, you may be allowed extra time. You will **need to show proof that you are visiting from out-of-state** (bus ticket, plane ticket).

Denied a Visit?

Contact the Board of Correction immediately. You can call (212)-669-7900 and explain why you feel you have been denied a visit.

Non-Contact Visit?

You and your loved one can object to non-contact visit status. The person who is incarcerated should file an appeal through the DOC grievance process. The person on the outside should call the Board of Correction at (212)-669-7900.

Getting to Rikers

From Lower Manhattan, Brooklyn the Bronx and Staten Island:

Take the most convenient train to Queens Plaza (E,M,R), Queensboro Plaza (N,Q,7) or Court Square (G). Then connect to the Q100 bus – the stops are indicated on the map below:

From Upper Manhattan:

Take the M60 Bus, which runs along 125th Street (MLK Jr. Blvd.) toward LaGuardia Airport. Transfer to the Q101 at 25th at Steinway Avenue in Astoria. Exit the bus at Rikers Island, then Board the Q100 bus to go over the bridge onto the island.

Jails Action Coalition

Have a Question? Need help? Want to help us make the jails more humane? **Join JAC!** Please contact us:

C/O Urban Justice Center
40 Rector Street, 9th Floor
New York, NY 10006

Email: nycjailsactioncoalition@gmail.com

Facebook: [facebook.com/nycjac](https://www.facebook.com/nycjac)

Twitter: @JailsAction

DOC's Full Visit Protocol:

http://www.nyc.gov/html/doc/downloads/pdf/2007R-B_Inmate_Visit_Procedures_11_15.pdf



Visiting Rikers Island

A Guide:

*What to expect when
visiting your loved one
on Rikers Island*

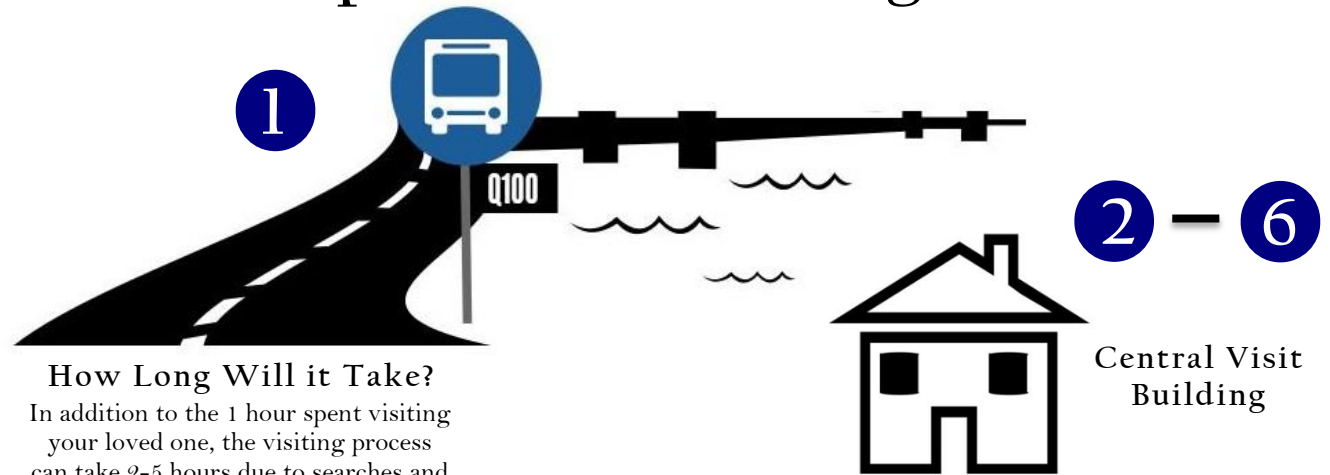


Brought to you by the
NYC Jails Action Coalition

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Step By Step Guide: What to Expect When Visiting Rikers Island

1. Take the Q100 over the bridge to Rikers Island
2. The Central Visit Building is to the right as you exit the bus. Lockers are available for visitors, but **you need a quarter** which you will get back. Lock everything (bags/purses, any electronics, cash, cigarettes or other possible contraband) in a locker. **Bring only your ID and any publications you may be delivering to your loved one.**
3. As you enter, you must clear a metal detector and take off your shoes and outer layers. If you do not clear the metal detectors after two attempts, officers will ask you to consent to a pat search over your clothing, like the airport. **Refusing a search may result in a non-contact visit or visit denial.**
4. After clearing the first security check, look for the signs hanging from the ceiling – find the sign for the jail where your loved one is housed and proceed to that waiting area. Check in with the officer and provide them with your ID.
5. The officer may ask you to provide a scan of your thumb print. **You are not required to provide thumb scan. If you are denied a visit because you refused the thumb scan, contact the Board of Correction Immediately (212) 669 7900.**
6. You will be given a Visitor Express Pass, make sure not to lose this!
7. A shuttle bus comes every 20-30 minutes and will transport you to the specified jail.
8. At the jail, you must clear a second metal detector. You may be asked to submit to a chemical detection test (a wipe of the hands with immediate results for any chemical residue).
9. Lock up all remaining personal items (jewelry, jacket, etc). **You will need a second quarter.**
10. One by one the officer will call you into a private area for a body check. You must remove your socks and shoes, lift up your sleeves, hair and open your mouth. For women, you will be asked to bend over and lift your bra forward. Men must lift up their shirt.



How Long Will it Take?

In addition to the 1 hour spent visiting your loved one, the visiting process can take 2-5 hours due to searches and long waits. You should also plan for travel time to and from Rikers Island.

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Jail Facility



Number of Visitors

Maximum 3 Visitors Per Visit – not including infants under 1 year old.

Items on the Visit Floor

You will only be allowed to bring your Visitor Express Pass with you. You must lock up all other property, including outer layers of clothing and jewelry.

Holding Your Visit

Visits typically last 1 hour; you will be permitted a brief embrace and kiss at the beginning and end of the visit. You may be separated by a partition on the table during the visit. Children may sit with an incarcerated family member.

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Central Visit Building

Remember to Bring:

- Identification (ID)
- 2 quarters for lockers. You will get both quarters back.

Dropping off Publications

You will be allowed to bring a maximum of 4 books, magazines, or newspapers to your visit, which must be in a plastic bag and dropped off with an officer when you arrive at the jail.

Visiting with Children

Be prepared to leave the stroller on top of the lockers at the Central Visit Building, **you may be able to bring it to the jail, but strollers are not allowed onto the visiting floor.**

7 Rikers Island Shuttle to and from Jail Facility

Shuttle corresponds to the jail you are visiting and leaves every 20-30 minutes.

